

FIG 6.1

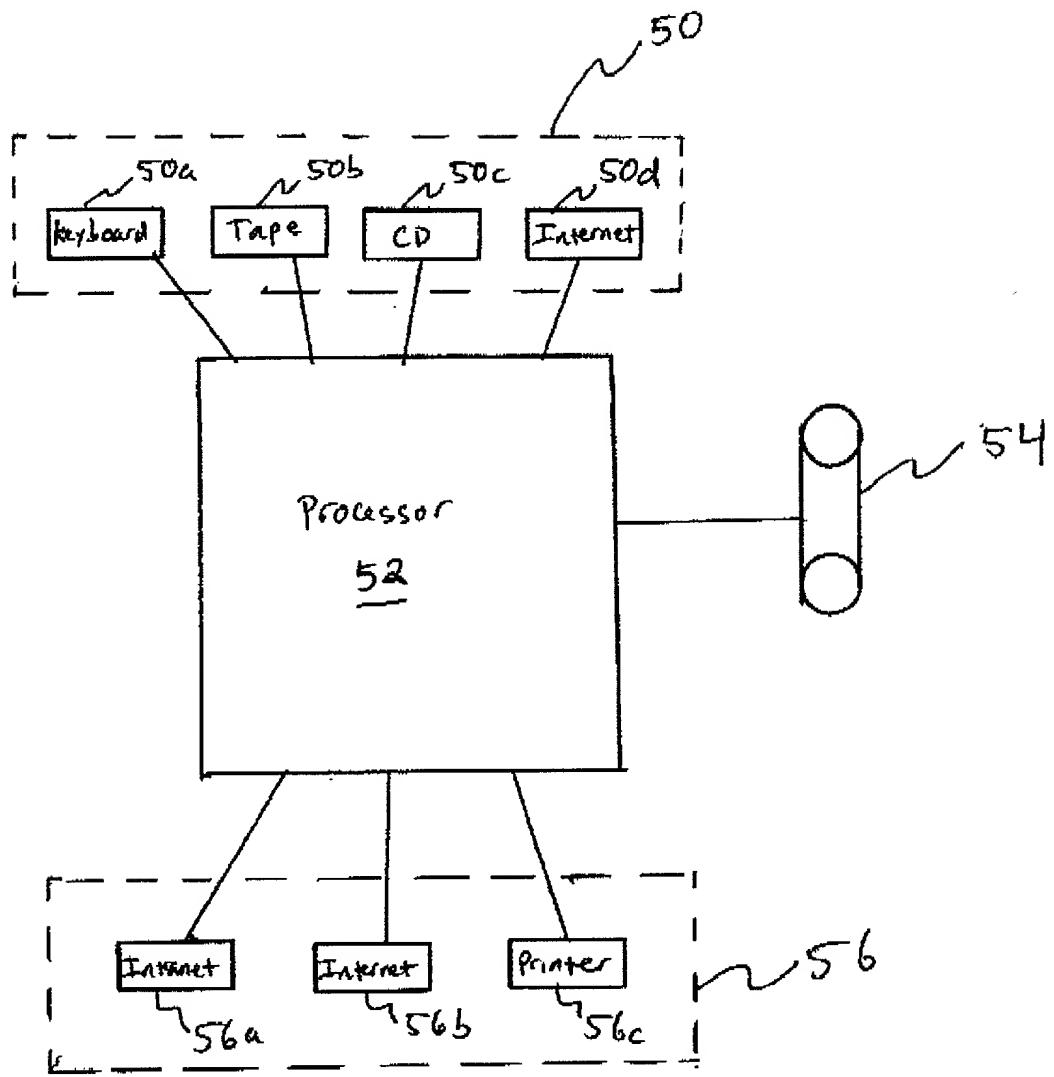
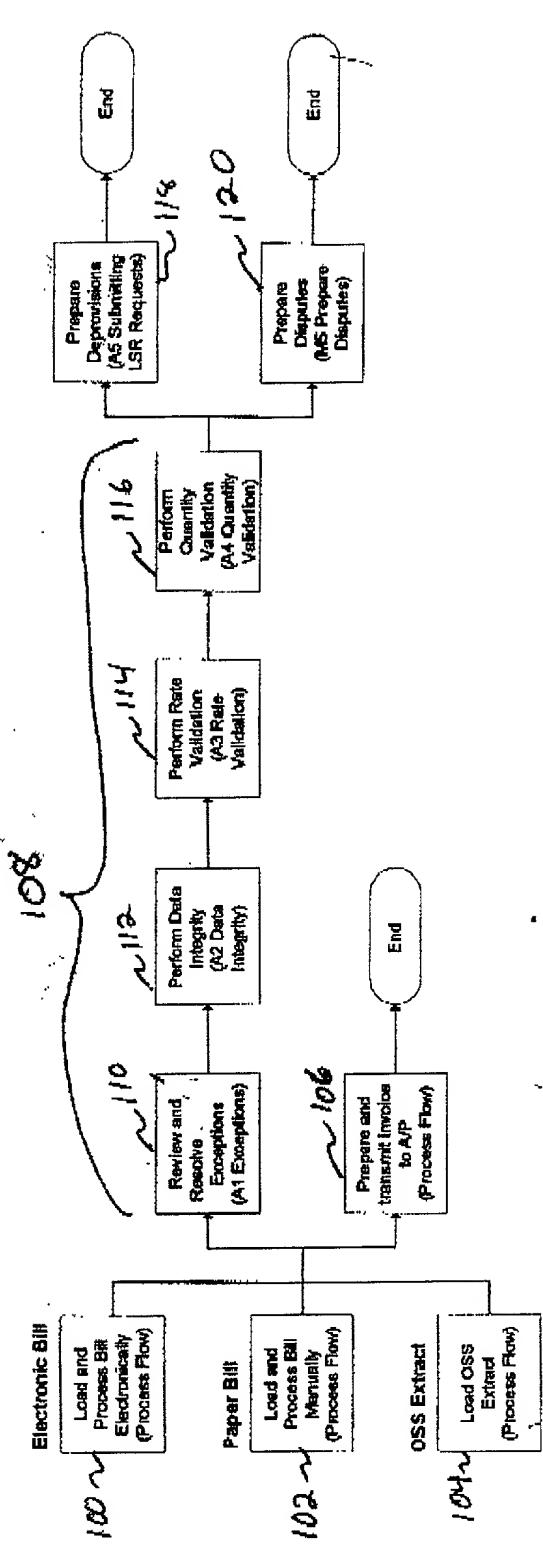


FIG. 2



Load CABS Bills

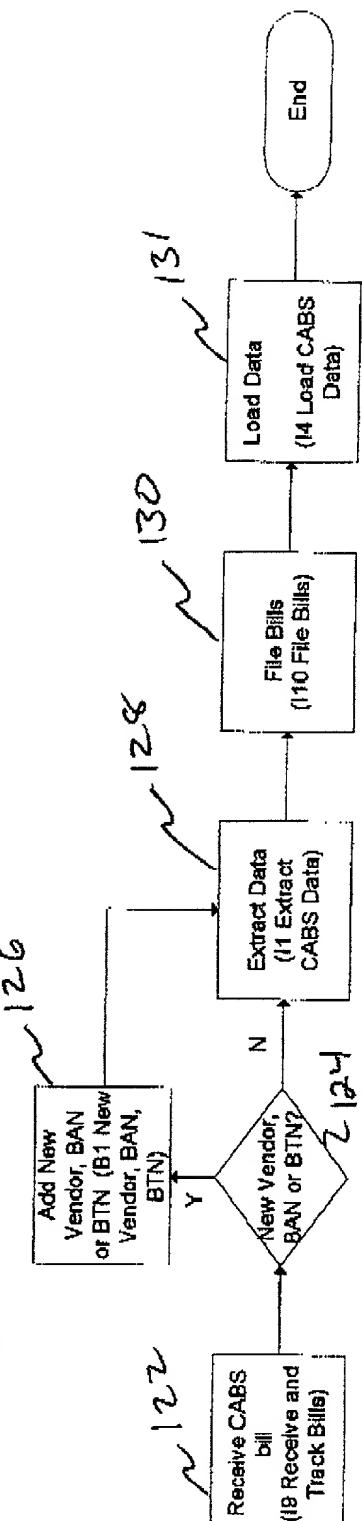


FIG. 4A

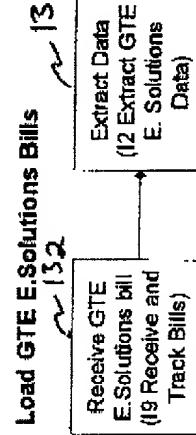


FIG. 4B

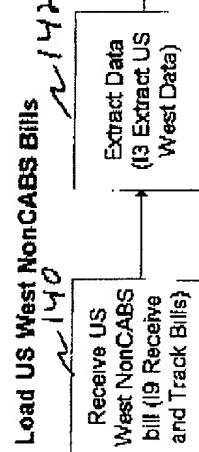
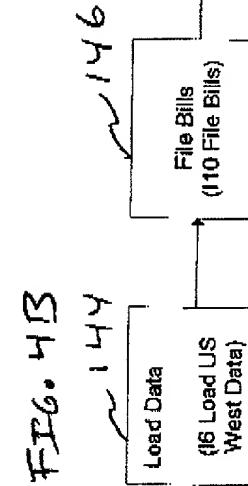
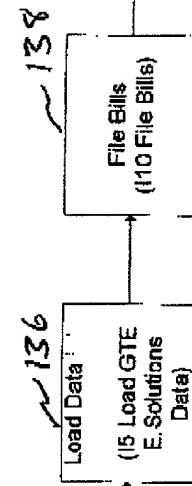
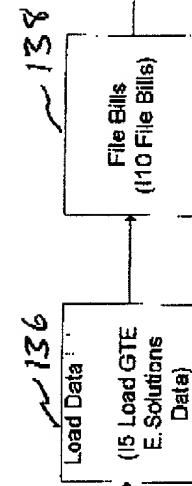


FIG. 4C



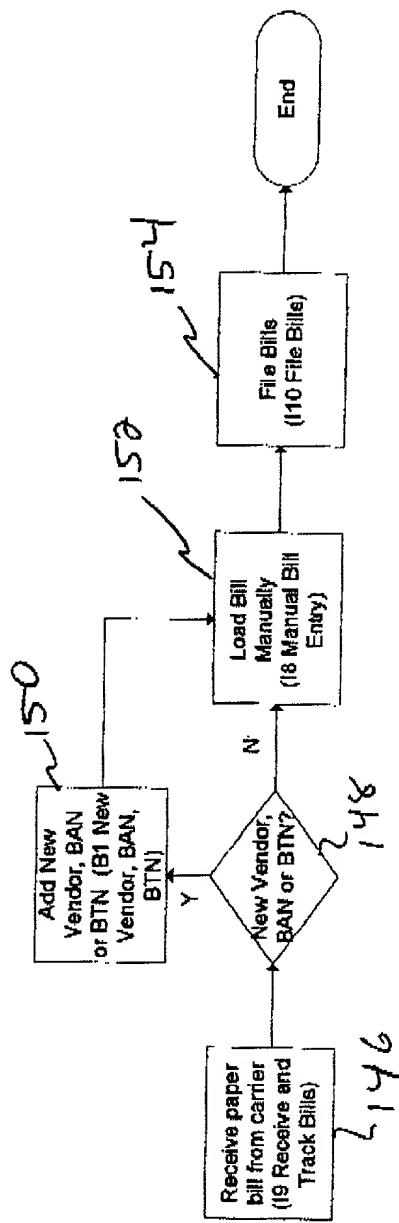
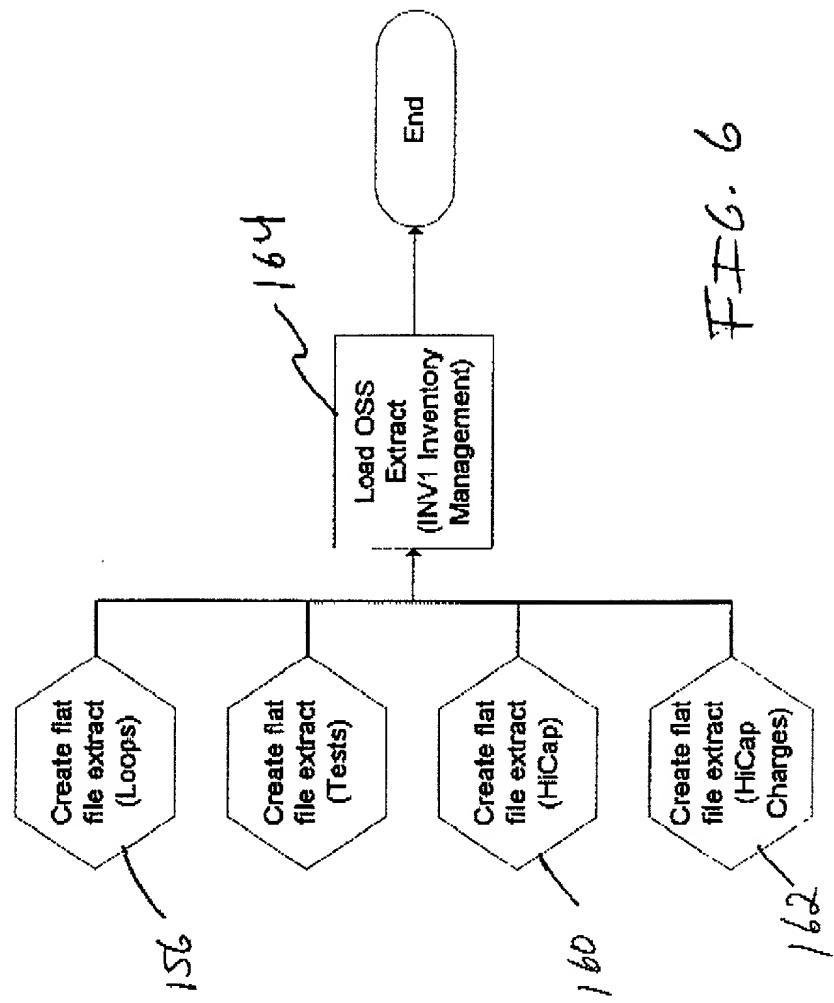


FIG. 5



FF6.6

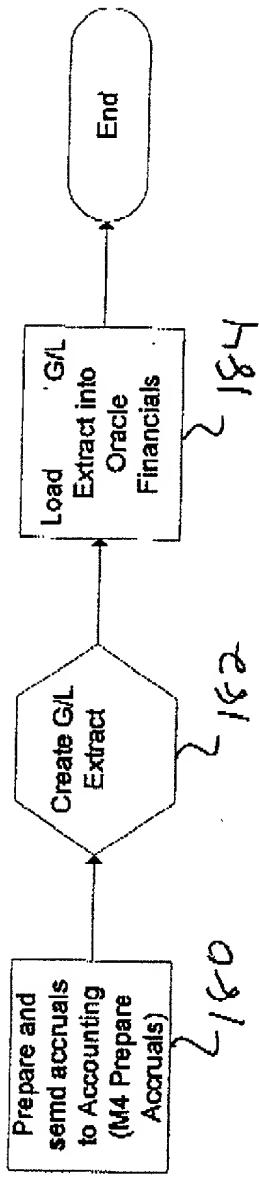


FIG 6.8

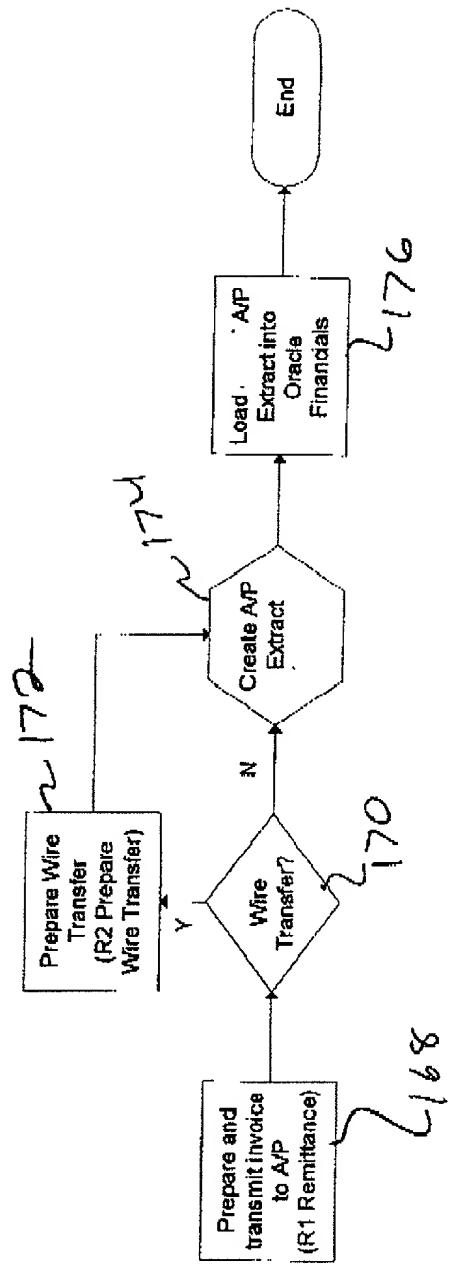
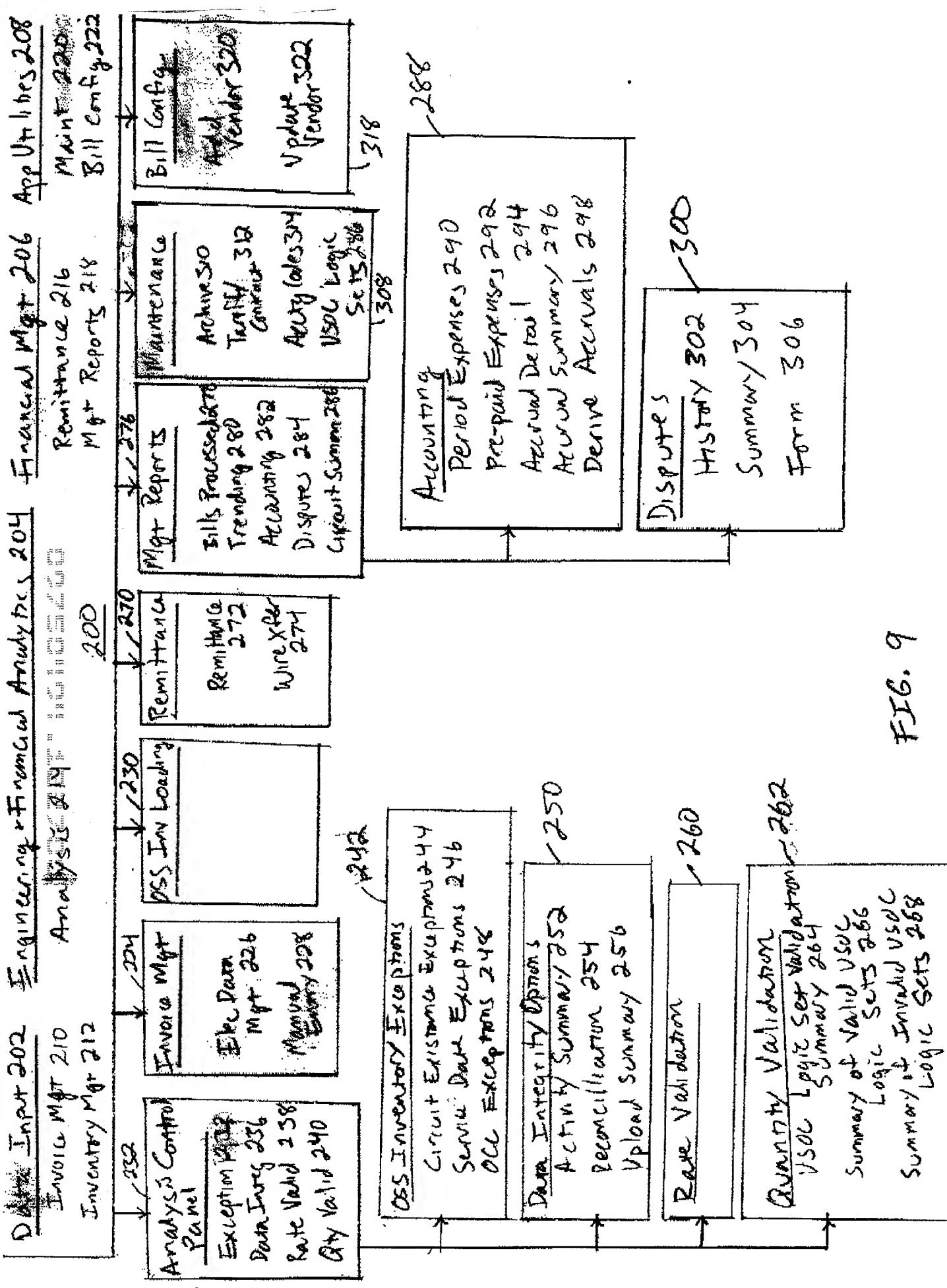


FIG 6.7



Dispute Form

| Customer | Bill Date | Bill Due Date | Comments | |
|-------------------|----------------------|--|----------------|---|
| AMERITECH | | | | |
| Jun-2000 | | | | |
| Bill 210-000-5720 | | | | |
| Bill 210-000-5720 | Bill Date: 07/00 | | | |
| Charge ID | Dispute Type | Dispute Information | Dispute Amount | Comments |
| 98T10NU27135308 | Service data error | Bill Date: 30-MAY-00; Activity date: 10-MAY-00 | \$10.77 | Circuit billed 20 days before actual delivery |
| 98T10NU27001808 | Service data error | Bill Date: 08-MAY-00; Activity date: 02-MAY-00 | \$4.50 | Circuit billed 7 days before actual delivery |
| 98T10NU27131508 | CANCELED CIRCUIT | | \$12.94 | Canceled circuit. Installation POrt 355780 |
| 98T10NU27141308 | NOT DELIVERED | | \$12.94 | Loop not delivered. Installation POrt 353300 |
| 98T10NU27141208 | DISCONNECTED CIRCUIT | | \$16.16 | Disconnected on 23-MAY-00. Disconnect |
| 98T10NU27136903 | NOT DELIVERED | | \$16.16 | Loop not delivered. Installation POrt 352220 |

FIG. 10

| GENERAL LEDGER EXTRACT | | | | | | | | | | | |
|------------------------------|---------|------------|----------|---------|--------|--------|--------|-------------|-------------|--------------|--|
| GENERAL LEDGER DATE 1/1/200 | | | | | | | | | | | |
| ENTITY | ACCOUNT | DEPARTMENT | FUNCTION | PRODUCT | FUTURE | DEBIT | CREDIT | CREATE DATE | UPLOAD DATE | UPLOAD ERROR | |
| SECORPHQ | 15441 | 8020 | 000 | 1020 | TCAT | \$0.00 | \$0.00 | 1/1/200 | | N | |
| SECORPHQ | 15441 | 8020 | 000 | 1030 | TCAT | \$0.00 | \$0.00 | 1/1/200 | | N | |
| SECORPHQ | 15441 | 8020 | 030 | 1020 | TCAT | \$0.00 | \$0.00 | 1/1/200 | | N | |
| GENERAL LEDGER DATE 1/20/200 | | | | | | | | | | | |
| ENTITY | ACCOUNT | DEPARTMENT | FUNCTION | PRODUCT | FUTURE | DEBIT | CREDIT | CREATE DATE | UPLOAD DATE | UPLOAD ERROR | |
| SECORPHQ | 15441 | 8020 | 000 | 1020 | TCAT | \$0.00 | \$0.00 | 1/2/200 | | N | |
| SECORPHQ | 15441 | 8020 | 000 | 1030 | TCAT | \$0.00 | \$0.00 | 1/2/200 | | N | |
| SECORPHQ | 15441 | 8020 | 030 | 1020 | TCAT | \$0.00 | \$0.00 | 1/2/200 | | N | |
| GENERAL LEDGER DATE 1/30/200 | | | | | | | | | | | |
| ENTITY | ACCOUNT | DEPARTMENT | FUNCTION | PRODUCT | FUTURE | DEBIT | CREDIT | CREATE DATE | UPLOAD DATE | UPLOAD ERROR | |
| SECORPHQ | 15441 | 8020 | 000 | 1020 | TCAT | \$0.00 | \$0.00 | 1/3/200 | | N | |
| SECORPHQ | 15441 | 8020 | 000 | 1030 | TCAT | \$0.00 | \$0.00 | 1/3/200 | | N | |

FIG. 12

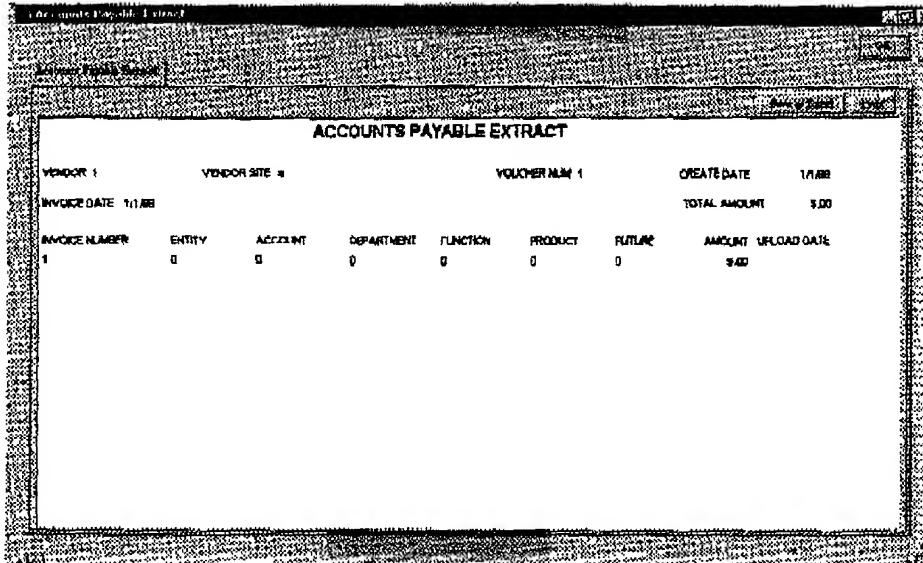


FIG. 13a

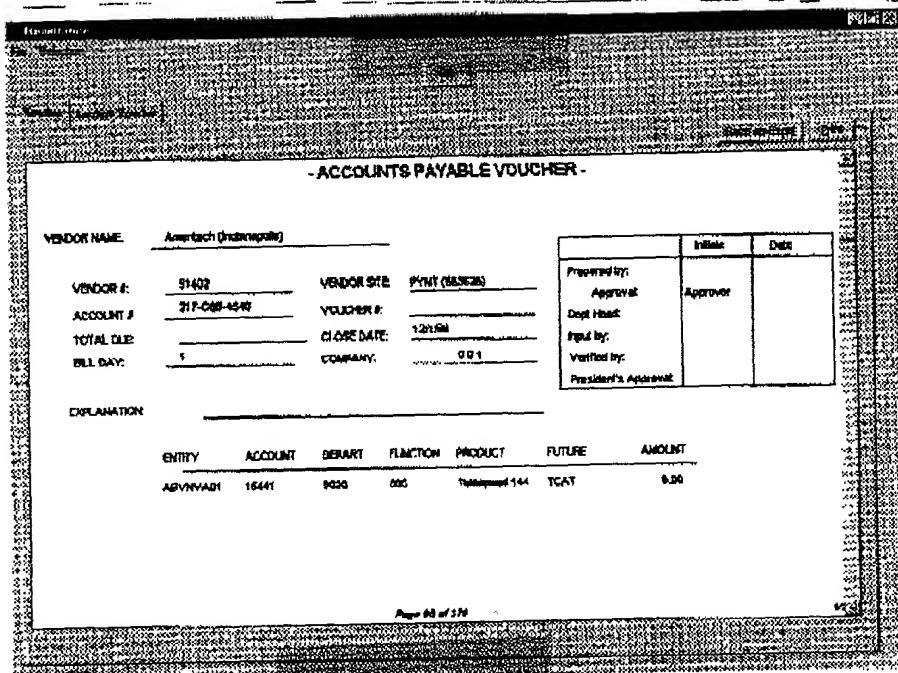


FIG. 13b